

SYNLAB 



LEADING  
**MEDICAL  
DIAGNOSTICS**  
PROVIDER

in **Europe** and beyond



We provide  
**actionable  
diagnostic**  
information for  
**healthy lives** and  
well-being for all.

SYNLAB.COM > [www.synlab.com/contact-us](http://www.synlab.com/contact-us)



## **MEDICAL DIAGNOSTICS** FOR YOUR HEALTH

You are at the centre of everything we do. Every day, **SYNLAB experts all around the world** conduct, analyse and evaluate samples to provide you with a solid and reliable basis for the **best possible therapy decisions**.

Since the importance of healthcare is continuously increasing, we believe the approach of **personalized diagnostics** is the only way to allow for **medical excellence** that provides a substantial added value and ultimately contributes to your health.

**Mathieu Floreani**  
CEO SYNLAB Group



# LEADERSHIP THROUGH EXCELLENCE WORLDWIDE

As a leader in medical diagnostic services, the SYNLAB network operates in **36 countries on four continents** to provide you with access to the most reliable and innovative diagnostic services.



# #1

MEDICAL  
DIAGNOSTIC  
SERVICE  
PROVIDER  
IN EUROPE

Austria | Belarus | Belgium | Brazil | Colombia | Croatia  
Cyprus | Czech Republic | Denmark | Ecuador | Estonia  
Finland | France | Germany | Ghana | Hungary | Ireland  
Italy | Lithuania | Mexico | Nigeria | North Macedonia  
Panama | Peru | Poland | Portugal | Romania | Slovakia  
Slovenia | Spain | Sweden | Switzerland | Turkey  
Ukraine | United Arab Emirates | United Kingdom



**1,200+**  
medical experts  
network

**1,600+**  
blood collection  
points

**450**  
laboratories

**700+**  
hospitals  
cooperation

**500+ mio**  
laboratory tests  
per year

**20,000+**  
employees

# WE SUPPORT YOU EVERY STEP OF THE WAY

Our medical experts work **fast, reliable and precise** and ensure the proper evaluation of diagnostic results, laying the groundwork for **effective treatments**.

In doing so, we utilize our highly efficient and scientifically substantiated diagnostic services and state-of-the-art technology to **provide the service you need**.

## 1 PREVENTION

We detect potential phenotypic developments and genetic predispositions that suggest a higher **vulnerability for certain diseases** or help to **identify specific health risks**. With this information, our patients can mitigate certain risks and seek early measures for prevention or care if needed.



I had a **great** experience with **SYNLAB**. I trust them.

*Carla, Patient BRCA test and genetic counselling*

## 2 DIAGNOSIS

It is important to diagnose the root cause of symptoms. Our various medical diagnostic services allow for an **early detection of potentially severe illnesses** such as breast or prostate cancer. Such an early detection often helps to avoid painful and exhausting treatments, and instead improves patient care.

## 3 PROGNOSIS

Determining the course of an illness is crucial in effective treatment control. Once we have reached a correct diagnosis, we can help in **evaluating the best possible courses of action**. Together with your treating physician, we suggest suitable therapy options to improve your health.

## 4 TREATMENT CONTROL

During ongoing treatment, the **continuous use of medical diagnostics** is an important measure to improve quality of life by facilitating the management of the disease. It also helps to significantly reduce the relapse risk as well as to avoid complications.



# DIAGNOSTIC EXPERTISE FOR EVERY SITUATION

We provide a **highly personalized approach** that covers the whole cycle of medical diagnostics.

## ADVISING

Before the start of any tests, treatments or therapies, we sit down with you or your doctor to provide **counselling and advice** on the different options **for medical diagnostics** that apply to your specific case.

## TESTING

After defining the best medical diagnostic services for your specific needs, we proceed with the **actual testing**:

- 1** First, we conduct samplings. Depending on the diagnostic services, samplings can range from throat or nose swabs to blood samples.
- 2** Thereafter we utilize our internal logistics to ensure a fast, safe and reliable shipment of your samples within the SYNLAB network.
- 3** At the laboratory, our medical experts apply state-of-the-art analytical processes and methods and evaluate every test result individually to provide you and your doctor with a solid and reliable basis for therapy decisions.

## INTERPRETATION AND CONSULTATION

After testing, we provide you and your doctor with the **results and clear interpretations and recommendations** for your differential diagnosis. In addition, our interdisciplinary medical experts are available for **individual counselling** to further discuss therapy decisions if needed.







## STORY FROM OUR LAB

### CARMEN'S FIGHT **AGAINST CANCER**

Carmen is a 63-year old agile and active woman. When she was diagnosed with advanced lung cancer, Carmen went to see medical oncologist Dr Torres, and together they decided on a targeted therapy that was initially very effective, but after two years Carmen's situation suddenly worsened significantly.

To better understand this change in Carmen's state of health, Dr Torres called SYNLAB's Dr Garcia and his team to explore the full range of diagnostic options. Dr Garcia suggested an innovative liquid biopsy; an ultra-sensitive test that is able to detect the DNA from a tumour through blood samples, thus avoiding any surgical procedures and providing highly detailed insights.

The biopsy results suggested that Carmen became resistant to her prior therapy. Based on the very precise analysis derived from the biopsy, Dr Torres had a clear picture of Carmen's specific form of cancer and could recommend an alternative therapy. After only a short time, Carmen's symptoms and suffering decreased while her quality of life significantly increased again.

” SYNLAB  
diagnostics  
enables us to give  
our patients the **best  
treatments.**

*Dr. Marisa Torres*  
Medical Oncologist



# OUR NETWORK FOR YOUR HEALTH AND WELL-BEING

We offer you the most advanced services in every diagnostic category for the benefit of you and your health.

- ✓ 5,000+ routine and specialised tests
- ✓ Easy access to more than 1,600 blood collection points
- ✓ Fast and user-friendly online ordering
- ✓ Direct to consumer services and panels





# INNOVATIVE HEALTHCARE SOLUTIONS FOR YOU

We want **the best for you**. Always and in everything we do. We continuously invest in our people, know-how, and medical technology to ensure **medical excellence and integrity** throughout the entire SYNLAB network.



## Access to high-quality, innovative medical diagnostics

Our global network of medical experts enables us to be your reliable diagnostics partner. Anytime, anywhere, for any case.

- ✓ Access to local or international experts
- ✓ Consultation and interpretation of diagnostic results
- ✓ Integration with your office software
- ✓ Sample logistics



## Helping healthcare professionals make the right decisions

We provide integrated diagnostic solutions for hospitals, dialysis centres, polyclinics, outpatient clinics, laboratories and others.

- ✓ Point of Care (PoC)
- ✓ Management and Supply
- ✓ Outsourcing
- ✓ Joint Ventures
- ✓ Consulting



## Supporting employers to care for their employees

Our expert knowledge, broad diagnostics experience and wide area of services enables us to be a reliable partner to global enterprises for challenges regarding occupational health services and safety.

- ✓ Panels for employees and management
- ✓ Screening for diseases (e.g. COVID-19)
- ✓ Vaccinations



# FIGHTING THE **SARS-COV-2** PANDEMIC

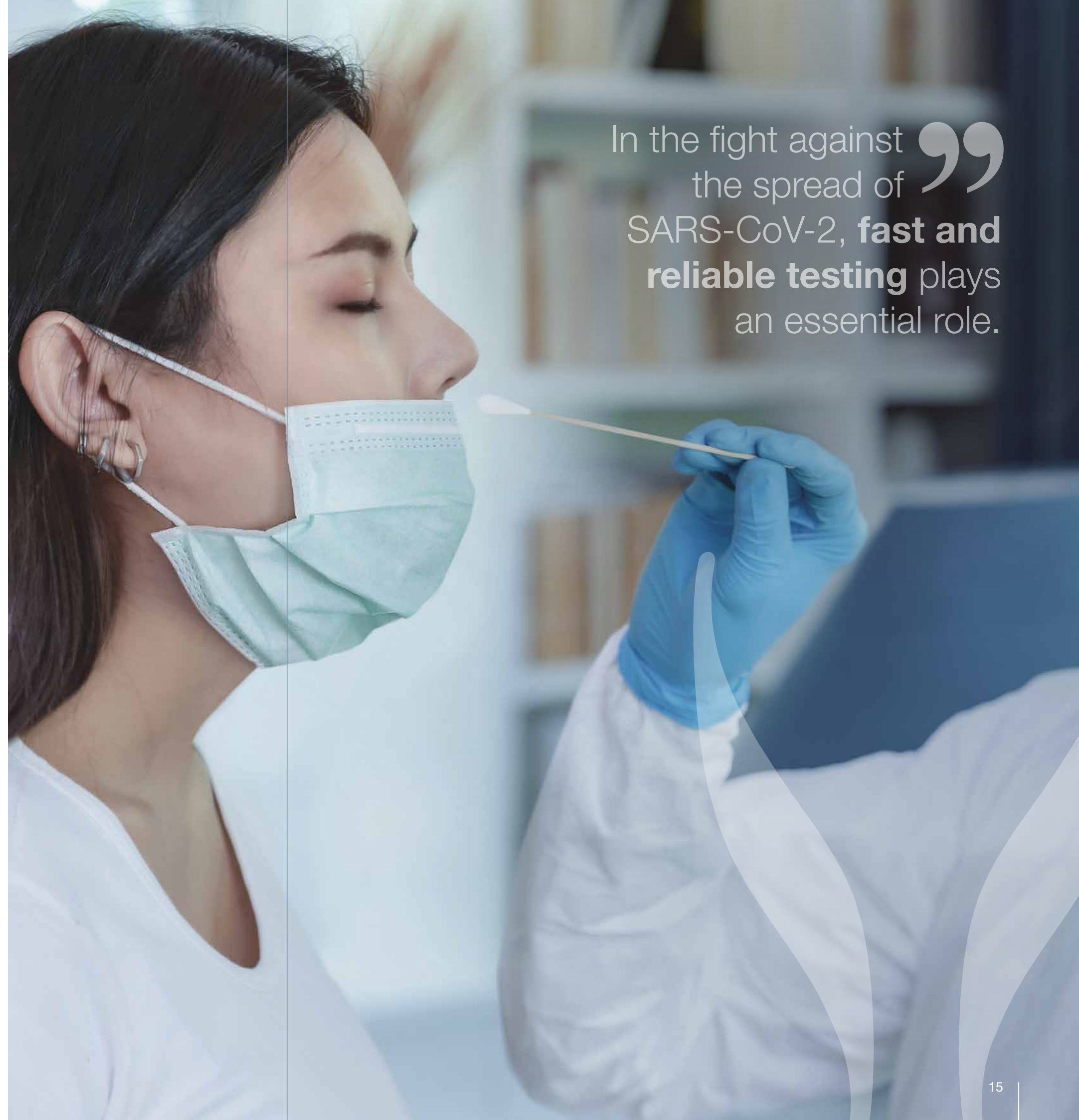
SYNLAB is part of the critical infrastructure in many countries fighting the pandemic and acts as a trusted medical partner and adviser to key decision-makers. We are currently **testing for SARS-CoV-2 in 28 countries worldwide**, offering:

- ✓ RT-PCR testing to identify existing infections
- ✓ Serological antibody testing and antigen testing
- ✓ Pain-free sampling methods, such as mouthwash and saliva sampling
- ✓ Sequencing of positive SARS-CoV-2 samples in order to identify possible mutant variants.

Using our broad network and expertise, we were **the first provider in Europe to offer industrialised RT-PCR testing** for SARS-CoV-2. We offer tests to healthcare practitioners, patients and individuals and have signed more than 5,000 contracts for testing programmes creating safer working environments. We partner with:

- ✓ National healthcare systems and governments to develop and roll-out SARS-CoV-2 tests and procedures
- ✓ Universities to help them to return to their campuses
- ✓ Companies to enable them to return to workplaces and maintain operational
- ✓ Sports associations, such as UEFA, to provide safer training and competing conditions
- ✓ Travel industry to facilitate mobility, issuing travel certificates for border crossing

In the fight against the spread of SARS-CoV-2, **fast and reliable testing** plays an essential role.





” Fostering innovation through a **network of expert knowledge.**

# GLOBAL COOPERATION FOR HEALTH AND SAFETY

Backed by our team of **international experts in 36 countries on four continents**, we combine knowledge and expertise in international partnerships and joint projects with:

- ✓ Institutions  
(Universities, Research Centres, Key Opinion Leaders)
- ✓ Globally Leading Laboratories
- ✓ Diagnostics Suppliers

## GROWING A STRONG EXPERT COMMUNITY WITH OUR SYNLAB ACADEMY

We strongly believe that knowledge of technologies, the implementation of new scientific methods and close interdisciplinary cooperation are key for medical excellence. This is why we founded the SYNLAB Academy, which **provides prescribing doctors and healthcare professionals with regular trainings and practical guidance** on medical innovations, ultimately establishing a strong and close meshed network that serves your needs.

## GLOBAL DIAGNOSTICS NETWORK

Together with other leading diagnostic services providers, we initiated the Global Diagnostics Network (GDN). The GDN is a **strategic working group of diagnostic laboratories** aiming to share expertise and insights to drive worldwide diagnostics innovation.



# INVESTING IN A RESPONSIBLE FUTURE

SYNLAB operates in multiple countries as a service provider, employer and global citizen. As an international company in healthcare, we have both the possibility to positively impact peoples' health across the world and the **responsibility to act in the best interest** of the diverse communities we are part of.

At SYNLAB, we recognise that we can only be successful in the long run if we also anchor **ecological and social aspects** firmly in our company. At all times, we are accountable to the communities around us. As a medical diagnostics provider, we work to ensure **healthy lives and promote wellbeing for all**. Our mission to provide actionable diagnostic information and **focus on patient health** is our very first concern.

In pursuit of this, we are committed to supporting the United Nation's Sustainable Development Goals (SDGs). We strongly believe that investing in a responsible future is an opportunity for driving innovation and business transformation.



## About SYNLAB Group

SYNLAB Group is a leading medical diagnostic services provider in Europe. SYNLAB offers a full range of innovative and reliable medical diagnostics for patients, practising doctors and clinics.

Providing the leading level of service within the industry, SYNLAB is the partner of choice for healthcare professionals. SYNLAB's services also encompass veterinary.

SYNLAB operates in 36 countries across four continents and holds leading positions in most markets. Over 20,000 employees contribute every day to the Group's world-wide success.

SYNLAB carries out 500 million laboratory tests per year.

➤ More information can be found on [www.synlab.com](http://www.synlab.com)



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